**CURRICULUM VITAE**

**M.Praveen**

**Salesforce Developer**

**PROFESSIONAL SUMMARY**

● Having 4.9 **Years** of experience And I have Certified(PD1) in **Salesforce.com Development.**

**●** Having Total 4.9 **years** of IT experience on design, development and deployment of application using Cloud Computing based **Salesforce CRM and SDLC** experience.

**●** Expertise in SFDC Development using **Lightning Application,Lwc,Apex Language**, **Classes, Web Services, Java Script,HTML,Custom Objects, Reports, Profiles, Creating Roles, Page Layouts, Org - Wide default, Sharing rules, Work Flow,Field Service lightning.**

● Experience in **Salesforce Lightning Data Service**

● Creating **Vlocity Cards with Using Data Raptor** Used SOQL with in Governor Limits for data manipulation needs of the application

● Generating **Conga Composer Templates**

**●** Experience in Administration, Configuration, Implementation and Support of Salesforce CRM.

● Implemented Security and Sharing rules at object, field, and record level for different users at different levels of organization. ● Worked on the designing of Custom Objects, Custom Tabs, Custom fields, Profile based Page Layouts, Record Types, and Responsive design of Visualforce pages, Dashboards and various other components as per the client and application requirements.

● Created the Validation Rules, Approval Process and Email Alerts.

● Experience working with Force.com IDE, Data Loader, Import Wizard,Web Services API.

● Designed and developed Apex Triggers.

● Experience in Data migration and solving Deployment issues.

**CAREER SUMMARY:**

● Currently working in Virtusa as a Consultant from April 2022 to Till Date

● worked in Tech Mahindra as a Sr.Software Engineer from Dec 2020 to April 2022

● worked as a Software Engineer at **NTT DATA .**,Bangalore from March 2018 to Dec 2020.

● Worked as a Software Engineer at **Decision Minds.**,(Payroll of **Emblaze training & Services**),Bangalore from Sept 2017 to 2018.

**EDUCATIONALQUALIFICATION:**

● **MCA.** (Master of Computer Application) from **Andhra Loyola College(Krishna University)**,Vijayawada **with** an aggregate o **75%** in the year 2014**.**

● B.Sc(Computers) From **Chakradhar Degree college(Aacharya Nagarjuna University)** Macherla with an aggregate of **63%** i 2011

● **Intermediate** (M.P.C) from Board of Intermediate Education with an aggregate of **66.8** in the year 2008. ● **SSC** from Secondary School of Education with an aggregate of **68 %** in the year 2006.

**TECHNICAL SKILLS**

| **CRM/ERP** | Salesforce.com, Configuration And Administration, Apex Language, Apex Code, Apex Triggers, SOQL, DML, Visual Force,Batch Apex, sandbox testing, Salesforce Profiles, Role Hierarchy, Sharing Rules, Security, Salesforce standard objects, Email Services, Integration,OmniScript,DataRaptor. |
| --- | --- |
| **Data Base** | SOQL, DML, SQL |
| **Tools and Applications** | Apex Data loader and Workbench. |
| **Operating Systems** | Windows Family |

**PROJECT ENHANCEMENT:**

**Project # 1*:-***

Project Title **: BT Simplify**

Client : British Telecom(BT)

Technology : Salesforce

Role : Developer

Environments : Communities,LWC

Duration : Dec 2020 to Till Date.

**Description:**

BT Group plc is a British multinational telecommunications holding company headquartered in London, England. It has operations in around 180 countries and is the largest provider of fixed-line, broadband and mobile services in the UK, and also provides subscription television and IT services.

**Responsibilities:**

● Building application using Community pages

● Implementing on Broadband product

**●** Getting data from WCDS System in salesforce and display data to resellers

**●** Maintaing components on GIT to move components to lower environment to higher environments ● Using application Reseller can raise tickets in support dashboard

**Project # 2*:-***

Project Title **: Metlife**

Client : Lifesys

Technology : Vlocity

Role : Developer

Environments : Omniscript,DataRaptor,Vlocity Cards,LWC,Salesforce DX,VS Code

Duration : Jan 2020 to Till Date.

**Description:**

LifeSys supports life, annuity and group/worksite products and more than four million policies across 30 life insurance companies, many with multiple books of business. Due to the depth and breadth of this system, a phased approach was implemented for the migration in order to minimize client impact and associated risks.

**Responsibilities:**

● Building application using vlocity components Omniscript,DataRaptor,Vlocity Cards,Templates. **●** Developing **Lwc** components build application.

**●** Passing data from Salesforce objects to Vlocity by using DataRaptors.

● Working on velocity template to build UI path.

● Involved in Migration of Data by using Data Loader for insert, update, and bulk import, export, upsert of data from Service cloud to Health cloud.

● Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into Salesforce.com, checking for the correctness of the data.

**Project # 3*:-***

Project Title **: ICJ(Integrated Customer Journey)**

Client : Hilton

Technology : Salesforce CRM

Role : Salesforce Developer/ Admin

Duration : Mar 2018 to Dec 2019

Environments : Data Loader, Validation Rules, Process builder

**Description:**

Hilton Hotels & Resorts is Hilton's flagship brand and one of the largest hotel brands in the world. The brand is targeted at both business and leisure travelers with locations in major city centers, near airports, convention centers, and popular vacation destinations around the world.

Hilton Hotels & Resorts participates in Hilton Honors, Hilton's guest loyalty program. Members who book directly through Hilton-owned channels receive exclusive discounts and amenities such as free Wi-Fi, digital check-in, keyless entry, and the ability to use a mobile app to choose specific rooms

**Responsibilities:**

● Involved in Salesforce.com Application Setup database setup and customized the app to match the functional needs of the organization.

● **Lightning Data Service** is a centralized data caching framework which is used to load, save, create and delete a record without server-side apex code

● Worked with Standard Objects and Custom Objects, tabs, Custom Controllers, related lists, and other components on record pages,Email Alerts, Created workflow rules and defined related tasks, time triggered tasks, field updates to implement business logic.

● Implemented various advanced fields like Picklist Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom picklist field.

● Created Email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.

● Developed Apex Classes and Apex Triggers for various functional needs in the application.

● Deployment of Objects, Fields, Formulas, Validation Rules, List views, Page layouts, Search layouts, Record Types, Email Templates by using Force.com IDE tool, Change sets and Eclipse for sandbox(commUAT)to Sandbox(Hotfix)environments. ● Involved in Migration of Data by using Data Loader for insert, update, and bulk import, export, upsert of data from Service cloud to Health cloud.

● Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into Salesforce.com, checking for the correctness of the data.

**Project #4**

Project Name : **Blue Cross Blue Shield and Rhode Island**

Client’s Name : BCBSRI.

Technology : Flows(Salesforce)

Team Size : 3

Role : Developer/Admin

Environments : Objects, Apex Classes, Visual force (Pages & Components), Triggers, Workflows, Integrations with third parties

**Description:**

Objective of the project is to Enhance and support Medicaid Management Information System (ECAMS application) for the State of Michigan following Contract Management. This application is providing web-based systems For Medicaid claims Processing. This Product developed to fulfill the needs of the Medicaid transactions for MMIS (Medicaid Management Integrated System) in U.S.A. The solution has been designed keeping in mind today's complex processing requirements and stipulations in the HealthCare Organizations. There exist five main modules: Contract MC, Member, Claims, Provider, TPL, Reference, MCO (Managed Care Organization).Contract Management module deals with enrolling claims and Member modules, reviewing, different types of providers based on their service.

**Responsibilities:**

● Responsible for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types.

● Responsible for loading data into salesforce.com using Apex Data Loader.

● Responsible for migrating data from one Sandbox environment to another Sandbox environment using Change Sets.

● Worked on Creating Flows.

● Uploading New Products Using Data Loader

**Project #5**

Project Name : **First Tech Federal Credit Union**

Client’s Name : First Tech

Role : Developer

Technology : Salesforce CRM

Environments : REST API,Triggers,Custom Fields,workflows

**Description:**

The project was for a federal credit union where SF was in the focal point of being the front end user experience. Along with core functionality of case management etc., the project was about creating functionality for processing orders via Salesforce and also to integrate with a web platform. One of the other core functions of this project was to give accessibility to the data stored in the homegrown database by leveraging the Rest API web services and the SF front end.

**Responsibilities on Projects:**

● Wrote REST API Web Services to receive data from external systems like BizTalk to process and manipulate data in Salesforce.

● Wrote VF pages and Controllers to design business process in Salesforce.

● Wrote Apex code to send a form post Method to AVOKA.

● Wrote various apex classes and triggers to support many business processes.

● Used process builder to create processes instead of simple trigger functionality.

● Used batch processing to run web service call outs.

● Wrote Validation Rules and Workflow rules.

● Performed many admin tasks like creating custom objects, custom fields, profiles, custom settings.